

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	901	trouble adj2 ticket	US-PGPUB; USPAT	OR	ON	2007/06/14 15:32
L2	133603	response near2 time	US-PGPUB; USPAT	OR	ON	2007/06/14 15:32
L3	501741	threshold	US-PGPUB; USPAT	OR	ON	2007/06/14 15:32
L4	129	I1 and I2 and I3	US-PGPUB; USPAT	OR	ON	2007/06/14 15:33
L5	71	I4 and (@ad<"20020816" or @rlad<"20020816")	US-PGPUB; USPAT	OR	ON	2007/06/14 15:40
L6	17072	acd or automated near2 call near2 distribution or call near2 center	US-PGPUB; USPAT	OR	ON	2007/06/14 15:39
L7	29192	expiration near2 (time or date)	US-PGPUB; USPAT	OR	ON	2007/06/14 15:39
L8	18911	(pending or unresolv\$3) with (request or transaction or contact or call)	US-PGPUB; USPAT	OR	ON	2007/06/14 15:40
L9	108	I6 and I7 and I8	US-PGPUB; USPAT	OR	ON	2007/06/14 15:40
L10	76	I9 and (@ad<"20020816" or @rlad<"20020816")	US-PGPUB; USPAT	OR	ON	2007/06/14 16:30
L11	4	I1 with (oldest or expired)	US-PGPUB; USPAT	OR	ON	2007/06/14 15:56
L12	7	I1 with old\$3	US-PGPUB; USPAT	OR	ON	2007/06/14 15:59
L13	140	escalat\$3 with severity	US-PGPUB; USPAT	OR	ON	2007/06/14 15:59
L14	16	I1 and I13	US-PGPUB; USPAT	OR	ON	2007/06/14 15:59
L15	12216	workflow	US-PGPUB; USPAT	OR	ON	2007/06/14 16:30
L16	169	I1 and I15	US-PGPUB; USPAT	OR	ON	2007/06/14 16:30
L17	118	I16 and (@ad<"20020816" or @rlad<"20020816")	US-PGPUB; USPAT	OR	ON	2007/06/14 16:30